









Know where to go for care

Type of care location	Examples of health issues	Average cost
 <h2>24/7 eVisits</h2> <p>Online questionnaire reviewed by BSW's provider team within one hour.</p>	<ul style="list-style-type: none"> • Asthma medication refill • Cold sore • Cold, sinus infection or flu • Eczema • EpiPen refill • Eye stye • Female bladder infection • Motion sickness • Nail conditions • Pink eye • Seasonal allergies • Skin irritations • Swimmer's ear • Vaginal yeast infections <p><i>COVID test and Paxlovid are unavailable on eVisit</i></p>	<p>\$0 for those enrolled in most BSW medical plans</p> <ul style="list-style-type: none"> • BSW Health Plan members must link insurance in MyBSWHealth account
 <h2>24/7 video visit</h2> <p>Your first choice for a variety of common and low-acuity conditions. Use your mobile device or computer to connect with BSW's provider team.</p>	<ul style="list-style-type: none"> • Acid reflux • Common adult female problems • COVID-19 • Eye, ear and mouth pain • Flu prevention/travel medications • Lower back pain • Minor headache • Respiratory infections and allergies • Skin and nail problems • Sprains and strains • Stomach concerns <p><i>Labs, medical certifications, X-rays and referrals not available</i></p>	<p> Usual primary care copays apply</p>
 <h2>Primary care clinic</h2> <p>When it's not an emergency and doesn't fit the criteria of a video visit.</p>	<ul style="list-style-type: none"> • Acne • Allergies • Asthma • Bladder infection • Cold • Dehydration • Earache • Flu • Headaches • Managing chronic conditions: <ul style="list-style-type: none"> • Diabetes • High blood pressure • Pink eye • Preventive health • Quitting tobacco • Sinus infection • Sore throat • Sprains • Stomach concerns • Well-woman exams • Yeast infection 	<p> Usual primary care copays apply</p>
 <h2>Urgent care</h2> <p>When a non-life-threatening issue needs immediate attention.</p>	<ul style="list-style-type: none"> • Back pain • Cold • Dehydration • Escalating symptoms for chronic conditions: <ul style="list-style-type: none"> • Diabetes • High blood pressure • Minor burns and cuts • Minor eye injuries 	<p> Urgent care copays apply at traditional urgent care locations</p>
 <h2>Emergency room</h2> <p>Any condition you believe to be life-threatening.</p>	<ul style="list-style-type: none"> • Chest pain • Deep cuts or wounds • Difficulty breathing • Poisoning, overdoses and suicidal behavior • Severe abdominal pain, coughing or vomiting blood • Severe burns • Severe head injuries • Sudden loss of balance, vision change, facial droop, arm or leg weakness 	<p> Hospital average cost</p> <p> Stand-alone average cost</p>