

Baylor Scott & White Medical Center– Sunnyvale Nondiscrimination Notice

Baylor Scott & White – Sunnyvale complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression.

Baylor Scott & White – Sunnyvale does not exclude people or treat them differently because of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression.

Baylor Scott & White – Sunnyvale:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
 - qualified sign language interpreters, video remote interpreting or other aids for hearing impaired individuals
 - written information in multiple formats including large print, audio, accessible electronic formats, or other formats for visually impaired individuals

- Provides free language services to people whose primary language is not English, such as:
 - qualified interpreters or a language line
 - information written in other languages

If you need these services, contact Baylor Scott & White – Sunnyvale’s ADA Coordinator at 972.892.3021.

If you believe that Baylor Scott & White – Sunnyvale has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

ADA Coordinator

Kim Coatney

231 S. Collins Rd.

Sunnyvale, TX 75182

Phone: 972.892.3021

Fax: 972.892.4401

Kimberly.Coatney@coniferhealth.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Baylor Scott & White – Sunnyvale’s ADA Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 972.892.3021.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 972.892.3021.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 972.892.3021.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 972.892.3021 번으로 전화해 주십시오.

Arabic: اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمرحان. اتصل برقم 972.892.3021 (رقم هاتف الصم والبكم: ملحوظة: إذا كنت تتحدث

Urdu: خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 972.892.3021-1 کریں

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 972.892.3021.

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 972.892.3021.

